

PRODUCT WARRANTY

Limited Two-Year Warranty

Trulife breast forms are warranted to the original customer purchaser to be free from defects in materials and workmanship for two years* from the date of sale.

To make a warranty claim, please notify the store from which you purchased the product. If the store cannot take care of your claim, please contact Trulife in the country which you purchased the product.

Trulife USA

2010 E. High Street
Jackson, MI 49203
1.800.492.1088

Trulife Canada

39 E. Davis Street
Trenton, Ontario
K8V 4K8
1.800.267.2812

Be ready to supply a copy of your receipt with the date of purchase. You are responsible for all transportation and insurance charges incurred.

The warranty is limited to replacement of the defective product.

1. The warranty will not apply if the product is subject to accident, alteration or neglect, if it becomes stained or dyed, or if it is used contrary to the care instructions.
2. Any warranties implied by law are limited in duration to the two-year term of this written warranty.
3. This warranty gives you specific legal rights, and you may also have other rights which vary from country to country.
4. There is no guarantee that the adhesive properties of an attachable prosthesis will work equally for all women. There are multiple conditions that can affect adhesion including weather, skin type, type of soap used, perfumes, lotions and condition of the chest wall. The durability of the adhesive is directly dependent on the level of care of the wearer and their commitment to clean and maintain the adhesive. The adhesive is excluded from the two-year warranty.
5. Note that small tears in the honeycomb core of 100% silicone breast forms are expected over time but in no way affect use, integrity, fit or shape and are not considered a defect.

*NOTE: Two-year warranty applies to all Trulife silicone breast forms, with the exception of silicone swim forms. A one-year warranty applies to these products.